# TRACKER® Advantages

Do you think all unclaimed property systems are the same? Think again.
TRACKER software and services offer the following advantages over competitors.

## Accurate State Reports

- Offers state pre-approved filing formats for all states.
- Produces 50 verification checklists or summary sheets to accompany the state unclaimed property reports.
- Allows you to create custom reports using the built-in ad-hoc reporting feature.
- Provides two releases per year and access to our web-based Lifeline support site for legislative changes, so your organization can comply with critical due diligence and state reporting requirements.
- Offers 44 internal reports, including exclusive reports on:

  **Forecasting** – allows you to forecast liability for a five-year period.

  **Data Validation** – TRACKER looks at more than 800 different audit triggers to clean up data prior to remitting state reports.

  **Duplicate Detection** –TRACKER creates a file of records that it identifies as duplicates for you to review.
- Gives you the ability to take advantage of state-specific exemptions (i.e., gift cards, wages) and mark records with special status indicators.

## Outstanding Support

- Offers a three-day hands-on training class to ensure you are fully trained to use the system effectively.
- Offers web-based refresher training for current clients on specific modules.

## Straightforward Data Management System

- Import process provides flexible utilities such as name and address block reformat, business indicator check, no overwrite, overwrite, and update functionality to accommodate the file layout from any source system.
- Allows you to import the records with missing data into the system instead of kicking them out to an exception report. This prevents you from forgetting to re-import those records and lose compliance. The load report and data validation process will indicate what corrections are needed.
- Has the ability to import multiple owner records into the database.
- Includes a Task Scheduler that allows you to run 14 of its processes during periods of low network traffic or at a specific date in the future.
- Makes it convenient to search for records across multiple databases or multiple holders.
- Generates reports across multiple companies (holders).
- Offers both current and historical databases to create a cleaner overall environment for items that have been escheated.
- Has the ability to limit and customize which status indicators can be utilized to denote that a specific action has occurred to the record (i.e., paid to state, paid to owner, etc.).
- Offers 16 user-defined fields.
- Offers the ability to see both the owner and property information on a single screen; it is not necessary to toggle between screens.
- Allows you to produce hard copy and electronic reports at the same time.

- Provides a comment field for each piece of property and can generate a report strictly on the comments.
- Offers you the ability to update the check number for the entire file that was remitted to each state or reissued to the owner.

### *Additional TRACKER Functionality*

- Offers the ability to set up email notifications to remind yourself to perform time-sensitive functions, such as due diligence letters and state reports.
- Is unique in allowing you to file electronic National Association of Unclaimed Property Administrators (NAUPA) state reports for multiple holders combined into one file for each state selected.
- Allows you to produce an ASCII, tab-delimited, or comma-delimited file format.
- Offers three levels of application user security in addition to menu level security. This is extremely important for a regulatory product.
- Provides field-level security to restrict access to information such as social security numbers and dollar amounts.
- Allows you to create a file for New York advertising.
- Includes a bar code field that can be inserted into due diligence and search letter templates. Letters can be scanned unopened into TRACKER when they are returned as undeliverable or when claims are submitted. This can be set to update either the RPO (Returned from Post Office) or Status Indicator field automatically. A USB compatible barcode scanner is needed to utilize this function.
- Prints notary information, such as name, title, and commission expiration date on the verification checklist.
- Has flexibility on database selection. Jet database engine is included within the application, or Microsoft® SQL can be utilized if you have that in place.
- Has ability to reprint previously run reports and due diligence letters.
- Provides a customizable procedural help guide. Allows user to document internal procedures for all users to view in the case of turnover.
- Offers eight different industry classifications to facilitate accurate reporting deadlines.
- Allows you to roll back state reports, imports, and purged records (i.e., undo feature).
- Allows you to manipulate groups of records with a Group Modify/Delete option.
- Has a Compliance Reminder that will alert users to upcoming due diligence and reporting deadlines.
- Calculates Colorado deductions.
- Calculates all allowed exemptions.
- Offers a dividend tracking utility.
- RPO (Returned from Post Office) Indicator indicates whether an owner address is invalid. This prevents you from investing postage in sending a letter that will be returned.
- Provides compression, backup, and restore capabilities.
- Includes Check Request Mapping. This allows you to pay unclaimed property to states with checks generated by their accounts payable program.
- Provides step-by-step wizards to walk you through processes.
- Includes e-mail information for all states that will accept reports via e-mail.
- Includes Internet hotlinks to TRACKER customer service, StoneRiver, National Association of Unclaimed Property Administrators (NAUPA), National Association of State Treasurers (NAST), Unclaimed Property Professionals Organization (UPPO), State Industrial Classification (SIC) code, North American Industry Classification System (NAICS), all state unclaimed property websites, and United States Postal Service (USPS) zip code lookup websites.
- Prints multiple items of property per owner on a single search letter.

Ryan is committed to helping you and your organization stay in compliance. Our compliance specialists carefully monitor and apply hundreds of state reporting changes in the TRACKER system to ensure that it is the most comprehensive compliance tool available.

***Award-Winning Tax Services***

For additional information

**1.855.RYAN.TAX**

***www.ryan.com***

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